A temporary technical problem on the JAPAN eVISA site causes intermittent failures. To prevent eVISA holders from being unable to leave, we have decided to take the following measures.

In case the visa issuance notification cannot be displayed on your device during your trip due to a system failure, please prepare a 'screenshot of the visa issuance notification' or 'notification (print).'' Airlines authorities have been advised to treat it as if you have a valid electronic visa.

Please be sure to print copy of the notice below and carry it with you when traveling through airports.